

Guarantee Matrix

Worcester Accredited Installers and Partners

Range		Standard Guarantee	With any Greenstar System Filter
Gas Boilers	8000 Lifestyle	10	12
	CDi & Si Compact 4000 Ri FS CDi	7	10
	2000	5	6
Oil Boilers	Heatslave II Danesmoor	5	7
Green Storage WB Range	Cylinder Components	7	N/A
	Basic Vessel	25	N/A
Controls	EasyControl Comfort Comfort+ Sense	2	Up to a 12 year guarantee. The guarantee will match the Worcester Bosch boiler that it is installed with.
	MT10 MT20	2	N/A
Air Conditioning	Climate 3000i & 5000	5	N/A

Full terms and conditions can be found online via your Excelerate account.

Heat Pump Guarantee Matrix

Product	Worcester Installers with any Greenstar System Filter and product training	Worcester Accredited Installers and Partners with product training, any Greenstar System Filter and MCS certification	Worcester Accredited Installers and Partners with product training, any Greenstar System Filter, MCS certification and F-Gas registration	Worcester Installers, Accredited Installers and Partners through Alto Energy*
Outdoor units Indoor units Hybrid 7000iAW CR10H control	3 years	5 years	7 years	7 years
Outdoor unit compressor	10 years	10 years	10 years	10 years
Green Storage WB HP Range cylinder	5 years on components 25 years on basic vessel	5 years on components 25 years on basic vessel	5 years on components 25 years on basic vessel	5 years on components 25 years on basic vessel
Accessories	2 years	2 years	2 years	2 years

Terms and conditions apply. For full terms and conditions please visit:
worcester-bosch.co.uk/heat-pump-tc

Though we strongly recommend product training, all installers can offer a 2 year guarantee as standard without product training.

*Alto Energy will be responsible for registering the product on your behalf, which means this will not show within your Excelerate portal and upon registration will show Alto Energy as the responsible installer.